**Kareem Elsabrouty**

[My Portfolio Website](https://kareemsab278.github.io/portfolio/)

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**Personal statement**

Recent Computer Science graduate who is highly motivated and results-oriented developer with a strong foundation in programming concepts, problem-solving, and full-stack web development. Proficient in [JavaScript](https://www.freecodecamp.org/certification/KareemSab278/javascript-algorithms-and-data-structures), SQL, JSON, [C#](https://www.freecodecamp.org/certification/KareemSab278/foundational-c-sharp-with-microsoft), and much more. Experienced in creating scalable, user-focused web applications and delivering real-world projects for clients. Adept at working in collaborative environments and leveraging technical skills to drive innovation and efficiency. Committed to continuous professional growth in the fast-evolving tech industry.

**Skills**

Technical skills

* Programming Languages: JavaScript, SQL, Python, C#
* Web Development: Full Stack Development, RESTful APIs, HTML5, CSS3, React
* Database Management: SQL, JSON, MongoDB
* Version Control: Git, GitHub (Version Management)
* Deployment & Hosting: Render, Azure, GitHub Pages, Docker
* Tools & Technologies: Node.js, Express.js
* Debugging & Problem Solving: Strong understanding of asynchronous programming, promises, and API handling

Soft skills

* Cross-functional Collaboration
* Critical Thinking and Problem Resolution
* Deadline-driven and Goal-oriented
* Problem solving in programming
* Strong Communication and Interpersonal Skills
* Adaptability in High-pressure Environments
* Time Management and Goal Oriented Focus

**Work Experience**

RAC Incident Manager (03/2025 – 05/2025)

* Managed roadside incidents for RAC and DAF customers during critical situations.
* Act as the main point of contact to ensure smooth coordination and communication.
* Use the DAFaid system to dispatch fast and effective breakdown support.
* Help drivers return to the road quickly and safely through efficient service delivery.

Asda Team Member (10/2024 – 1/2025)

* Accurately selected and packed customer orders, maintaining efficiency and organization, maintaining 99% accuracy.
* Processed an average of 1400 items per shift, ensuring accuracy and timeliness.
* Adhered to health and safety regulations, maintaining a clean and hazard-free work environment.

IKEA Team Member (07/2023 – 10/2024)

* Delivered high-quality results in a fast-paced environment, handling 200+ items daily.
* Collaborated with the team to maintain efficient workflows during peak hours.

Lidl Distribution Warehouse Data Entry (09/2022 – 01/2023)

* Updated database with new items and ensured over 98% accuracy.
* Inspected and documented 200+ items daily to identify and handle damaged stock.
* Maintained health and safety procedures.

Suddenlink Communications/Vodafone Call Centre Agent (01/2019 – 09/2020)

* Delivered excellent customer service, assisting 30+ customers daily and resolving 90% of complaints during the first call.
* Handled complex billing enquiries and scheduled technician visits, improving overall customer satisfaction scores and KPIs by 15%.
* Developed strong troubleshooting skills, ensuring seamless issue resolution under tight time constraints.

**Education**

* **Just IT Bootcamp** - Software Development Bootcamp (01/2025 – 03/2025)
* **BSc in Computer Science** - Staffordshire University (09/2024 – 05/2025)
* **HND in Computing** - Walsall College (09/2021 – 06/2024)